

# THE TOWN OF FLOWER MOUND

## ENVIRONMENTAL SERVICES DEPARTMENT



### MISSION STATEMENT

The mission of the Environmental Services Department is to provide quality services to the community for the protection and promotion of the health, safety, welfare, property values and environment of the Town of Flower Mound.

  
Code Compliance

  
Neighborhood SWEEPs and Cleanups

  
Community & HOA Outreach

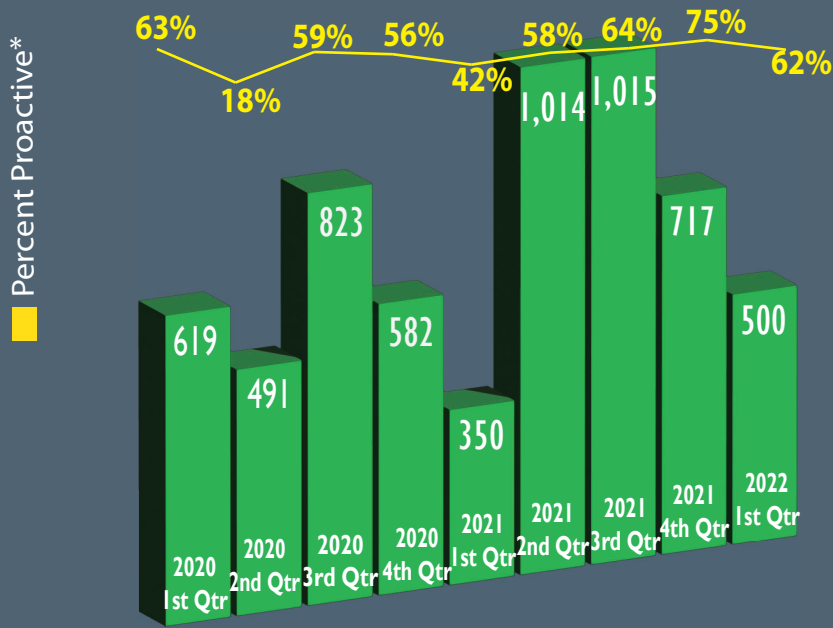
  
Environmental Education and Regulations

  
Health Inspections

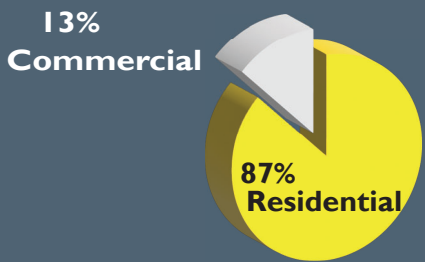
### Property Standards Division

 1 Manager  
5 Officers  
5 Code Beats

#### Quarterly Case Totals



#### Ist Qtr Case Percentages



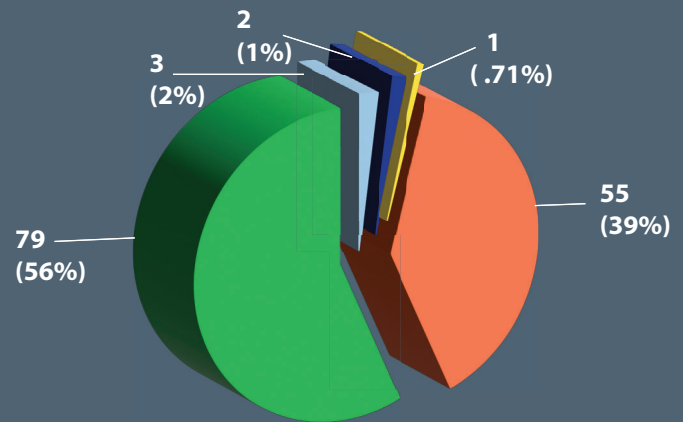
#### 2021 Annual Case Average

Annual Average 679 Cases  Per Code Officer

### Environmental Health Division

 1 Manager  
2 Health Specialists  
1 O & G/Compliance Inspector  
1 Environmental Technician

#### Ist Qtr Inspection Totals



#### 2022 Annual Inspection Totals

79 Food 55 Grease Trap 1 Mobile Food 2 Temp Food 3 Pool/Spa

#### OSSF Stats

369 Ist Qtr Maintenance Reports | 369 YTD Maintenance Reports  
197 Ist Qtr Contract Renewals | 197 YTD Contract Renewals  
5 Ist Qtr Complaints | 5 YTD Complaints


#### Mosquito Program Summary

0 Ist Qtr Traps Set | 0 YTD Traps Set  
0 Ist Qtr Complaints | 0 YTD Complaints  
0 Positive Traps | 0 Human Cases | 0 Spray Event  
Mosquito trapping and surveillance begins in May 2022

### Environmental Services Ist Quarter Programs

-  Illegal Signs Removed from ROW: 2022 Q1: 274
-  Environmental Education for 132 3rd graders at Vickery Elementary
-  Recycling Presentation for local Mom's Group
-  Acorns to Oaks Video filmed with Communications Team
-  Republic Recycling video and information posted to Town Facebook
-  TRWD Watershed post shared through Town Facebook
-  Sweep: March 30, 2022 for Timbercreek Comm #1 Timbercreek Community Development 4 (236 homes)

### Environmental Resources Division

 2 Env. Review Analysts  
1 Env. Programs Coordinator  
1 PT Tree Preservation Tech

#### Urban Forestry

Administration of Tree Preservation Regulations  
132 seedlings for Vickery 3rd grade  
[Tree Recognition Program-\(Link\)](#)

#### Sustainability

ECC Involvement  
Community Education Events  
Arboretum Established  
Recycling Program Evaluation

#### Stormwater Management Program

New Stormwater Management Program Accepted by TCEQ  
Development Project Assessment: 4 SWPP Reviews  
Construction Site Monitoring: 20 SW Protection | 0 SW Finals  
Stream Team Monitoring: 6 Stream Team Segments Monitored

#### Oil & Gas

Monthly Pad Site Inspections  
3rd Party Pad Site Monitoring  
[O&G Webpage-\(Link\)](#)

Residents can report a potential violation or concern online at [www.flower-mound.com/reportaviolation](http://www.flower-mound.com/reportaviolation), by calling Environmental Services at 972.874.6340, or by calling Customer Relations at 972.539.SERV. For additional information, please contact the Environmental Services Department at 972.874.6340.

