

THE TOWN OF FLOWER MOUND

ENVIRONMENTAL SERVICES DEPARTMENT



MISSION STATEMENT

The mission of the Environmental Services Department is to provide quality services to the community for the protection and promotion of the health, safety, welfare, property values and environment of the Town of Flower Mound.



Code Compliance



Neighborhood Sweeps and Cleanups



Community & HOA Outreach



Environmental Education and Regulations



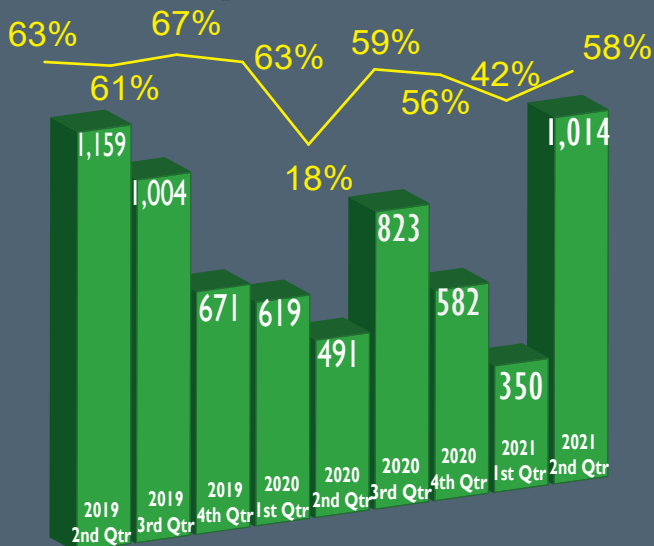
Health Inspections

Property Standards Division



1 Manager
5 Officers
5 Code Beats

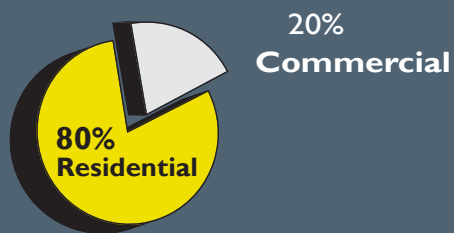
Quarterly Case Totals



2020 Annual Case Average

Annual Average 503 Cases
Per Code Officer

2nd Qtr Case Percentages

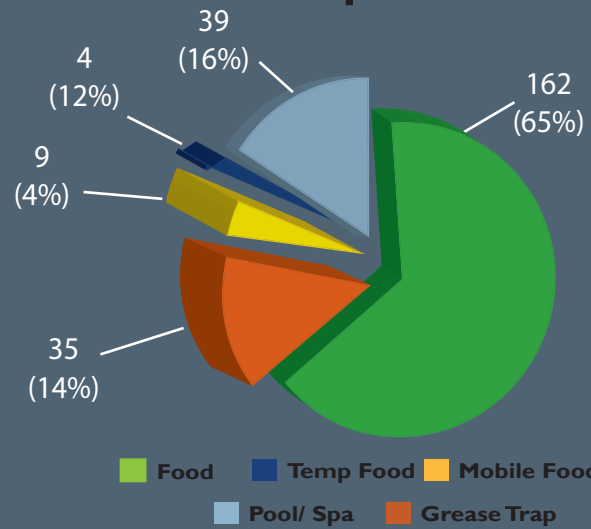


Environmental Health Division



1 Manager
2 Health Specialists
1 O & G/Compliance Inspector
1 Environmental Technician

2nd Qtr Inspection Totals



OSSF Stats

472 2nd Qtr Maintenance Reports | 1131 YTD Maintenance Reports
177 2nd Qtr Contract Renewals | 454 YTD Contract Renewals
15 2nd Qtr Complaints | 28 YTD Complaints

Mosquito Program Summary

63 2nd Qtr Traps Set | 63 YTD Traps Set
5 2nd Qtr Complaints | 5 YTD Complaints
0 Positive Traps | 0 Human Cases | 0 Spray Event

Environmental Services 2nd Quarter Programs

- Presentation to Riverwalk Flats
- Illegal Signs Removed from Right-of-Way: Q2:255
- HOA Outreach: Emailed 2021 HOA Update Newsletter
- Neighborhood Cleanup: June 26, 2021 for the Lake Bluff Subdivision I & II at Garden Ridge Elementary
- Sweep: Lake Bluff I & II started June 28
- Added Commercial Code Resources page to website

Environmental Resources Division



2 Env. Review Analysts
1 Env. Programs Coordinator
1 Urban Forestry Intern

Urban Forestry

Earth Day - Handed out 55 Trees to Residents
3 Shurmad Red Oaks added to Arboretum
Filmed How to Plant Containerized Tree Video
[Tree Recognition Program-\(Link\)](#)

Sustainability

ECC Involvement
Community Education Events
Phase III of Town Hall Monarch Garden Planted
Arboretum Established
Recycling Program Evaluation

Stormwater Management Program

New Stormwater Management Program Accepted by TCEQ
Development Project Assessment: 17 SWPP
Construction Site Monitoring: 14 SW Protection | 3 SW Final
Stream Team Monitoring: 6 Stream Team Segments Monitored
Filmed Stormwater Video

Oil & Gas

Monthly Pad Site Inspections
3rd Party Pad Site Monitoring
[O&G Webpage-\(Link\)](#)

Residents can report a potential violation or concern online at www.flower-mound.com/reportaviolation, by calling Environmental Services at 972.874.6340, or by calling Customer Relations at 972.539.SERV. For additional information, please contact the Environmental Services Department at 972.874.6340.

