

THE TOWN OF FLOWER MOUND

ENVIRONMENTAL SERVICES DEPARTMENT



MISSION STATEMENT

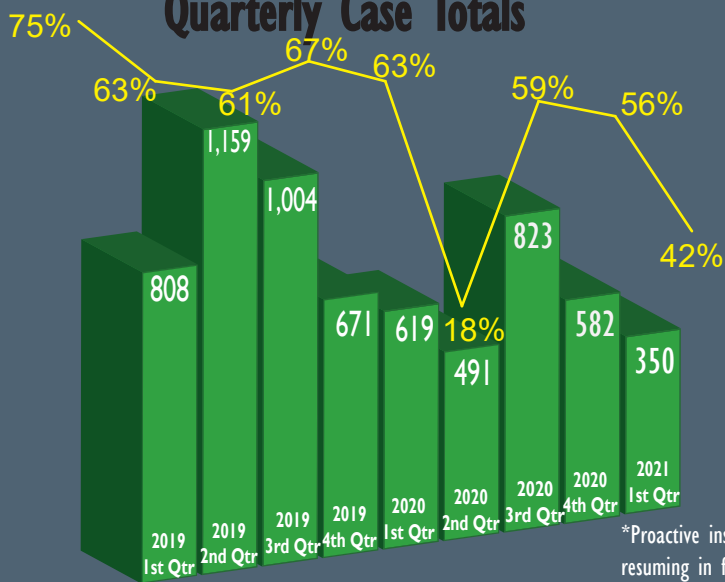
The mission of the Environmental Services Department is to provide quality services to the community for the protection and promotion of the health, safety, welfare, property values and environment of the Town of Flower Mound.



Property Standards Division



Quarterly Case Totals

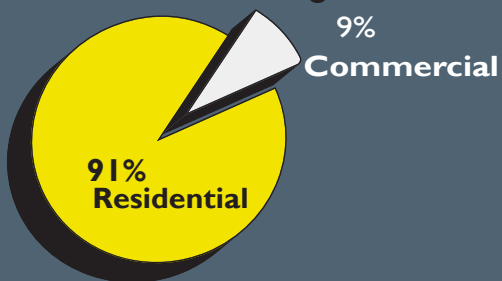


*Proactive inspections are resuming in full beginning Spring/Summer 2021

2020 Annual Case Average

Annual Average 503 Cases
Per Code Officer

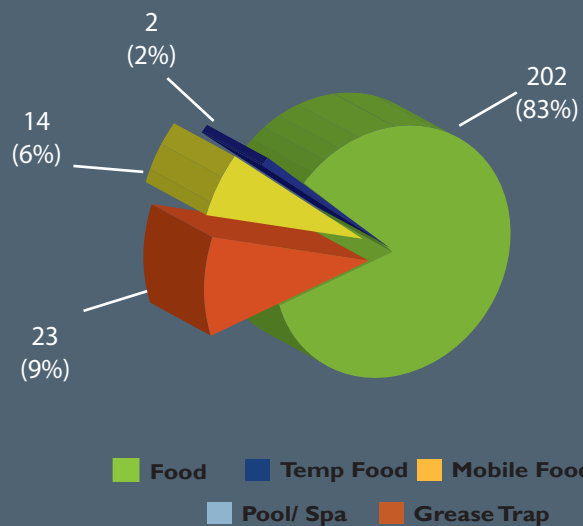
1st Qtr Case Percentages



Environmental Health Division



1st Qtr Inspection Totals



OSSF Stats

512 1st Qtr Maintenance Reports | 512 YTD Maintenance Reports
247 1st Qtr Contract Renewals | 247 YTD Contract Renewals
13 1st Qtr Complaints | 13 YTD Complaints

Mosquito Program Summary

0 1st Qtr Traps Set | 0 YTD Traps Set
0 1st Qtr Complaints | 0 YTD Complaints
0 Positive Traps | 0 Human Cases | 0 Spray Event
Mosquito trapping and surveillance begins in May 2021

Environmental Services 1st Quarter Programs

Assisted KFMB with Trash-Off and Recycle Drop-Off April 10th

Illegal Signs Removed from Right-of-Way: Q3:10

HOA Outreach: Provided Information on composting best practices to Bakers Branch HOA on February 9th

Non-HOA Outreach: 2021 FMCA on February 9th

Community Outreach: Established Environmental Services YouTube channel and filmed 3 videos. [Click here to view.](#)

Environmental Services anticipates all program and compliance activities increasing during 2021 - post Covid-19 restrictions

Environmental Resources Division



Urban Forestry

Administration of Tree Preservation Regulations
Environmental Trash Bash (Spring)
Virtual 2nd Grade Education Program
Filmed Tree Pruning Video
[Tree Recognition Program-\(Link\)](#)

Sustainability

ECC Involvement
Community Education Events
Arboretum Established
Recycling Program Evaluation

Stormwater Management Program

New Stormwater Management Program Accepted by TCEQ
Development Project Assessment: 6 SWPP Reviews
Construction Site Monitoring: 15 SW Protection | 5 SW Finals
Stream Team Monitoring: 8 Stream Team Segments Monitored
Filmed Stormwater Video

Oil & Gas

Monthly Pad Site Inspections
3rd Party Pad Site Monitoring
[O&G Webpage-\(Link\)](#)

Residents can report a potential violation or concern online at www.flower-mound.com/reportaviolation, by calling Environmental Services at 972.874.6340, or by calling Customer Relations at 972.539.SERV. For additional information, please contact the Environmental Services Department at 972.874.6340.

