

VARIOUS ORDINANCE QUESTIONS

WHAT IS THE LIMIT OF THE NUMBERS OF DOGS/CATS I CAN OWN?

- If you live on a residential lot less than two acres you can have up to four dogs and four cats.

DOES FLOWER MOUND HAVE A LEASH LAW?

- Yes, there is a leash law in place in all parks and recreational areas including the walking trails. However, in the general public areas an animal may be off leash only if the animal will respond immediately and effectively to voice commands.
- A cat is considered at large and in violation of the ordinance as soon as the cat leaves its owner's property.

AM I REQUIRED TO REPORT A BITE FROM A ANIMAL?

- Yes, any animal bite to a human must be reported to Animal Services, even if it is your own pet that bit you or a family member.

Find pictures of animals for adoption at:

www.Flower-Mound.com
www.petfinder.com

Adoption Center Hours:

M-F 9:00 a.m. to 5:00 p.m.

Sat 10:00 a.m. to 3:00 p.m.

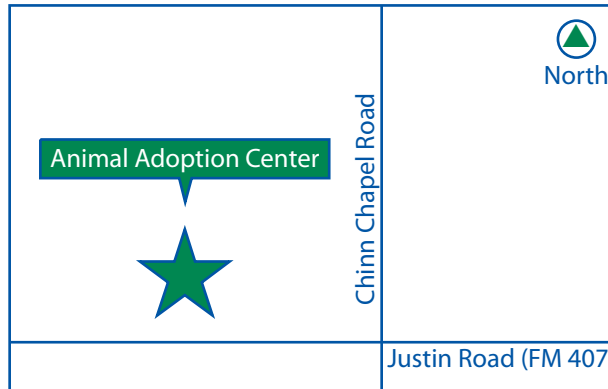
Call the centers main line to hear the hours that an officer is on duty.

Physical Address:

3950 Justin Rd.
Flower Mound, TX 75028
Phone: 972-874-6390
Fax: 972-874-6475

Mailing Address:

2121 Cross Timbers
Flower Mound, TX 75028



Other Helpful Websites:

petsforlife.org

911wildlife.com

dfwwildlife.org

hsus.org

pets911.com

petvideo.com



Frequently Asked Questions

Animal Services
(972) 874-6390



ANIMAL REGISTRATION

WHY SHOULD I REGISTER MY DOG OR CAT WITH THE TOWN OF FLOWER MOUND?

- If a registered pet bites a human, Animal Services will have access to vaccination history.
- Reuniting the pet with its family is easier if the pet is registered.
- It is a violation of Town Ordinance not to register your pet.

WHAT DOES IT COST TO REGISTER MY PET?

- Although mandatory, there is no fee for registering a pet.

HOW DO I REGISTER MY PET?

- Bring your pet's rabies vaccination certificate to the Animal Services Department at 3950 Justin Rd. or fax the certificate to 972-874-6475. Be sure and include a note that it's for registration.

ANIMAL IMPOUNDMENT

WHAT IF I AM ON VACATION AND MY PET IS FOUND BY ANIMAL SERVICES?

- Animal Services will hold your pet for five days, including holidays and weekends. If your pet is not claimed during the five day holding period, it is evaluated for adoption.
- If a pet sitter can prove that they are responsible for the animal while the owner is on vacation, the animal can be released to the pet sitter. If the pet sitter cannot take temporary custody of the animal, it will remain at the shelter until the owners return home.

HOW WILL I KNOW IF MY PET IS PICKED UP BY ANIMAL SERVICES?

- If the Animal Services Officer knows where the animal lives, a notice will be placed on the door advising that the animal was running loose and therefore must be impounded.
- If the animal running loose has identification tags on, Animal Services will call the tag number and attempt to notify the owner that the animal has been impounded.
- If you have lost a pet without identification tags on, you should report the lost animal to Animal Services.

HOW DO I RETRIEVE MY ANIMAL IF IT HAS BEEN PICKED UP AND WHAT IS THE COST?

- Animals can be picked up at the Adoption Center Monday thru Friday from 9:00 a.m. to 5:00 p.m. and 10:00 a.m. to 3:00 p.m. on Saturday. Owners claiming the animal must be at least 18 years old and will need a valid ID or driver's license and a copy of the animal's rabies vaccination certificate to claim the animal.
- The first animal impoundment within a 12-month period is \$25. An additional \$10 is added for each night the animal is housed at the center. For each additional impoundment within the same 12 months the impoundment fee will increase by \$10.00.

ANIMALS RUNNING LOOSE/ BARKING DOGS

WHAT SHOULD I DO IF I SEE A PET RUNNING LOOSE IN MY NEIGHBORHOOD?

- You can report the loose animal to Animal Services at 972-874-6390. If you know where the animal lives but are afraid to approach it, please give the address to the officer.

WHO DO I CALL IF I SEE A PET RUNNING LOOSE AFTER HOURS?

- If it is after hours and the animal seems sick or aggressive, call the police non-emergency number at 972-539-0525.
- If the owner cannot be found and it is sick, injured, or aggressive, an Animal Services Officer will be called to pick up the animal.

WHAT CAN I DO ABOUT FERAL CATS OR WILDLIFE COMING ONTO MY PROPERTY?

- Animal Services can issue you a live humane trap to capture the animals.

WHAT CAN I DO ABOUT A NEIGHBOR'S BARKING DOG?

- Call Animal Services with an address and an officer will speak with the owner.
- After hours contact the Police non-emergency number at 972-539-0525.

DO I HAVE TO LEAVE MY NAME WHEN I REPORT AN ANIMAL VIOLATION?

- No, any complaints and/or reports made to Animal Services can be anonymous.

WILDLIFE

WHAT DO I DO IF I SEE AN INJURED WILD ANIMAL OR SEE A WILD ANIMAL THAT IS ACTING STRANGE?

- If Animal Services is on duty they will attempt to capture the animal.
- If it is after hours, call the Police non-emergency number (972-539-0525) and a Police Officer will respond. If necessary the Police Officer will request that an Animal Services Officer respond to capture the animal.

WILL ANIMAL SERVICES RESPOND TO SNAKES IN THE YARD AND HOME?

- During normal business hours Animal Services will respond to remove or identify snakes.
- After normal business hours if a snake is found in the yard it should be left alone. Animal Services will not respond to snakes in the yard after normal business hours. However, if the snake is within the living quarters of the home, an officer will respond and try to remove it.

CAN ANIMAL SERVICES DO ANYTHING ABOUT RATS AND/OR BEES IN MY YARD?

- No, Animal Services cannot assist with rodent or insect problems in the home or yard.

ANIMAL ADOPTION

HOW MUCH DOES IT COST TO ADOPT AN ANIMAL?

- Adoption is free however, State Law and Town Ordinance require that any adopted animal be spayed/neutered and receive a rabies vaccination.

WHAT IS THE ADOPTION PROCESS LIKE?

- Potential adopter must first complete a questionnaire. Animal Services will use that questionnaire to try and match you and your family up with the animal that would best fit.
- After a pet has been chosen, then the main caretaker must sign a contract stating that you will get the animal altered and vaccinated against rabies within a given time.
- Failure to alter the animal is a violation of State and Town Ordinance and punishable by a fine not less than \$200 and not to exceed \$500.